



## FNB Botswana Swipe & Win Competition Terms and Conditions for 1<sup>st</sup> August to 1<sup>st</sup> November 2024

Read these competition rules carefully.

These competition rules (“rules”) explain your rights and duties in connection with this competition. If you take part in this competition or accept any prize, these rules will apply to you, and you agree that FNB Botswana (herein referred to as “FNBB” “the promoter(s)” or the “Bank”) can assume that you have read and have agreed to be legally bound by these competition rules.

The Swipe and Win Competition (the “Competition”) is open to all FNB Visa cardholders who hold a transactional account and are in good standing with FNB Botswana (“FNBB” or the “Bank”), aged 18 years and above. The competition prizes of up to the value of Five Hundred Thousand Pula only (P 500 000), will be won during the campaign and will be structured as below:

### **Prize Winners**

From 1st August 2024 until 1st November 2024 a total number of two hundred and thirty-four (234) lucky FNBB customers who make either domestic, cross -border swipes, e-commerce payments, shop online, use online banking or FNB banking App. FNBB customers who make a minimum of five (5) domestic card swipes or (2) cross-border swipes , e-commerce transactions per week during the promotional period will stand a chance to win as per below breakdown :

1. A total of eight (8) lucky customers who make international purchases or payments (cross-border swipes or e-commerce) at least two (2) times a week on the FNB banking APP, Online banking or make purchases across the border stand a chance to win a shopping spree outside the country worth Ten Thousand Pula (P10,000), which will be paid into a customer’s Global Account. Global account is a foreign currency call account offered to Retail clients, available in major currencies with a VISA debit card included.

a. Should the winning customer(s) not have a global account, they must open one to receive the funds.

2. A total of twenty-six (26) lucky customers who make international purchases (cross border or eCommerce transactions) will win Five Thousand Pula (5,000) each.

a. Potential winners shall be selected from the pool of entrants by using a randomizer tool/system every Wednesday during the competition. The randomizer is an excel based tool which takes the range of all qualifying entries and randomly selects one entry as the winning participant.

3. A total of twenty (20) lucky customers stand a chance to win tickets for selected events in South Africa

a. Potential winner will be selected randomly from a pool of entrants by using randomiser tool/system. The randomiser is an excel based tool which takes the range of all qualifying entries and randomly selects one entry as the winning participant.

4. A total of fifty (50) lucky customers will win One thousand pula each (P1,000.00) weekly when they call in and participate in Q&A quizzes on selected local radio stations.

5. At total of fourteen (14) customers stand a chance to win a trolley dash run of up to Five Thousand Pula (P5 000). Every week, two (2) lucky customers will be selected.

a. Customers will be given (sixty) 60 seconds to load a shopping basket with groceries in a selected and participating store amounting to Five Thousand Pula (P5,000.00).

b. Weekly Trolley dash draws will be conducted every Saturday of the week at selected location around Botswana from 1<sup>st</sup> August 2024 until 31<sup>st</sup> November 2024 as per schedule below:



Location	Date	Draw	Time
Kanye	Saturday 17/08/2024	Trolley Dash	0900:1300hrs
Letlhakane	Saturday 31/08/2024	Trolley Dash	0900:1300hrs
Lobatse	Saturday 14/09/2024	Trolley Dash	0900:1300hrs
Francistown	Saturday 28/09/2024	Trolley Dash	0900:1300hrs
Gaborone	Saturday 12/10/2024	Trolley Dash	0900:1300hrs
Maun	Saturday 26/10/2024	Trolley Dash	0900:1300hrs
Serowe	Saturday 02/11/2024	Trolley Dash	0900:1300hrs

6. A total of twenty (20) lucky customers will win Five hundred Pula (P500) each through Facebook Quizzes.
  - a. Customers will have to answer questions on the FNB Facebook page.
7. A total of forty-five (45) lucky customers will each win One Thousand Pula (P1 000) worth of grocery vouchers. Potential winners will be selected from a pool of entrants who swipe and deposit their purchase receipts in boxes availed at identified partner stores during the competition.
  - a. Potential winners will be selected from a pool of entrants who swipe and deposit their purchase receipts in boxes availed at identified stores partners during the competition.
8. As part of Teller Merchant incentive, a total of fifty (50) tellers helping customers stand a chance to win Five Hundred Pula (P500) cash prize. The teller assisting has to write their name and number on the back of the customer's receipt. If the receipt is selected the customer wins the grocery voucher and the teller will win the cash prize.
9. At the end of the promotion, a final draw (grand finale) will conducted where one (1) lucky winner stands a chance to win a fully funded seven (7) day trip for two (2) to Mauritius.
  - a. Potential winner will be selected randomly from a pool of entrants by using a randomiser tool/system. The randomiser is an excel based tool which takes the range of all qualifying entries and randomly selects one (1) entry as the winning participant.

#### **Other Competition Terms and Conditions**

10. There are no restrictions on the number of valid entries per Customer, however, for e-commerce the customer must swipe or tap their FNBB Visa debit or credit card a minimum of five (5) times per week, to be eligible to participate in the competition for the weekly cash prize draw. Every subsequent swipe or tap thereafter will be deemed to be a valid entry.
11. Participation in this Competition is free with no attendant costs. There shall be no fees due from finalists who have been invited to the draw.
12. The selection process of the winner(s) will be overseen by FNB Botswana internal auditors (the Judges).
13. Potential winners shall be contacted telephonically, via the telephone number registered with the Bank and invited to the weekly draw.
14. The date, time, and venue of the weekly Prize Draw will be publicly communicated via applicable media including SMS, radio, newspaper publication etc. prior to the draw.
15. Winners must produce valid original identification documents in the form of either their OMANG (citizens) or Passport (non-citizens), when claiming their cash prize and when attending the draw of the cash prize.



16. Entrants selected to attend the weekly trolley dash, who are unable to attend the weekly trolley dash, may appoint a representative whose full names and ID number should be provided before the scheduled trolley dash.
17. Prizes won cannot be exchanged and/or returned and neither are they negotiable nor transferable.
18. The Cash prizes shall be credited to the winner's FNBB account within two (2) weeks from the date of the draw.
19. Entrants who confirm participation and subsequently do not show-up for the trolley dash will not be awarded runners-up prize nor will their slot be transferred to the subsequent weekly draw(s).
20. The Bank reserves the right to conduct a re-draw should it, for any reason whatsoever, and after three (3) failed attempts to reach winners prove futile to reach the initial entrant on their telephone number i.e., Cellphone and/or land line. The Bank will attempt to contact the winner weekly for a period of three (3) months to redeem their prize. In such circumstances, the entrants and/or initial winner for any week and/or grand prize at the time, shall irrevocably waive their rights to the prize money and/or the Grand Prize, should the Bank fail to reach them in circumstances contemplated herein.
21. By taking part in this competition draw, you give the promoter(s) a world-wide, royalty free and non-exclusive license to reproduce, modify, adapt, and publish any content you have posted on the site for purposes of the competition for the purpose of promoting the products and services of the promoter(s).
22. FNBB will seek approval from the Gambling Authority should the need arise to cancel, alter, withdraw, terminate, or temporarily suspend this Competition (including these Terms and Conditions) in the event of any unforeseen circumstances or technical reasons outside its control, with no liability to any of the entrants or third parties. Should any unforeseen circumstance result in the mentioned outcomes, the public will be duly informed through SMS, radio, newspapers, social media and the Bank's official website.
23. This Competition is not open to FNBB Shareholders, Staff, Directors, Associates, Subsidiaries, Agents nor Suppliers and/or the immediate family members of the aforementioned class of persons.
24. FNBB is open to providing transport and accommodation for the finalist(s) when the scheduled draw is held outside of where they live.
25. The mode of transport and accommodation shall be selected and paid for by FNBB.
26. By accepting the transport and accommodation offered by FNBB for attendance of the draw, the finalist(s) irrevocably indemnifies FNBB and holds its harmless from any loss, damages (including personal injury and/or death), whether due to negligence, accident or howsoever else caused.

#### **IMPORTANT NOTICE: TAX IMPLICATIONS**

We strongly recommend that you obtain independent professional advice regarding any tax implications arising from the receipt, transfer or spend of any prizes and/or awards obtained in respect of this Competition.

You are fully responsible for any tax implications arising from or associated with any receipt, transfer or spend of any prize/s, awards, and Cash rewards due to Your participation in this Competition.

You agree that you will not hold FNBB, its Shareholders, Directors, Employees, Agents and/or Affiliates and Associates ("the Bank") liable and hereby fully indemnify the Bank, and hold the Bank completely harmless, against all damages, claims and fines made against You or the Bank by Third Parties, including all legal costs on an attorney-and-own-client scale, to the extent to which such damages, claims and fines arising out of or are connected to any taxation relating to our receipt, transfer or spend of any prize/s and/or awards or



the charges in respect hereof.

**GENERAL RULES THAT APPLY:**

- You may not post updates that are derogatory or harmful to the Bank (i.e. the “Promoters”), or any other person. By posting any content You warrant that You are the sole creator, designer, author, or owner of the work and that You have the right to post the work.
- You may not misuse the Promoters’ websites or competition in any way. This includes posting content for commercial purposes or distributing spam or malicious code or using the site to collect the personal data or content of other users or direct visitors to other sites or pages.
- Posts must not contain any content that is normally prohibited on the site such as explicit or offensive content and prohibited in law.
- You agree that the Promoter(s) have the absolute discretion to decide if your actions constitute any of the actions prohibited above and to end your participation in the competition immediately and take appropriate legal action against You. The promoter(s) may also immediately remove any posts that they reasonably believe constitute any prohibited content without notice to you.
- You must comply with the Competition Terms & Conditions and the Bank’s privacy policies applicable.
- Even though the Promoter(s) run the competition on the website the Promoter(s) do not endorse any third party, its site, its products, or services or any content on the website. You use the third-party website at your own risk. You must take all necessary measures to protect yourself from risks, such as viruses and other destructive code.
- You must obtain at your own expense all equipment and services that are necessary to gain access to the site and ultimately to the Terms and Conditions that apply to this competition.
- The promoter(s) can put in place such technical or other remedies it considers appropriate to prevent abuse, or to protect any sites or our systems or other users.
- You understand that this competition is not in any way being sponsored, endorsed, or administered by, or associated with any social network site. You fully release the owners of those social network sites from any legal responsibility to You or any other person.

By participating in this competition, you understand that you are providing information to the Promoter(s) and not to the owners of such social network sites.



**IMPORTANT:**

- **You agree to indemnify the promoter(s) and the Bank fully for any loss or damage the promoter(s) may suffer because you breached the competition rules. This means you agree to reimburse the promoter(s) for the following: any loss or damage they suffer, any expenses and costs they paid or are responsible for. Legal costs mean costs on an attorney and own client scale.**
  - **You also agree to indemnify the promoter(s) for any loss or damage you suffered because you took part in this competition or used the prize. If you enter yourself, or use or accept the prize, you understand that you do so of your own free will. This means that you cannot hold the promoter(s) legally responsible for any loss or damage or legal expenses you suffered because you took part in this competition or used the prize.**
  - **You will protect the promoter(s) from being held legally responsible for the loss or damage or legal expenses of another person (natural or legal), if such loss, damage or expense was incurred because you: a) breached the competition rules; or b) took part in this competition; or c) any person used a prize.**
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- The Cash prizes cannot be swapped for a different prize.
  - You shall not attempt to do anything to change the outcome of the competition in any way.
  - The judges' decision is final, and no correspondence will be entered into. This means you cannot appeal any decision by the judges.
  - **The promoter(s) have the right to end this competition at any time. If this happens you agree to waive (give up) any rights that you may have about this competition and agree that you will have no rights against the promoter(s).**
  - The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed, and the remaining clauses will still apply.
  - Where any dates or times need to be calculated in terms of this agreement, the international standard time: GMT plus two hours will be used.
  - While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its rights at a later stage. You must not assume that this means that the rules have been changed or that it no longer applies to you.
  - You must send all legal notices to FNBB Legal Department, Fourth Floor First Place, Plot 54362 Gaborone CBD, Botswana.
  - This competition and its rules will be governed by the law of the Botswana regardless of where you live or work, or where or how you enter.
  - The terms and conditions of this competition may be obtained or viewed from the FNBB website for the term of the campaign.