

FNB Botswana Swipe & Win Competition Terms and Conditions for 01 December 2024 to 01 March 2025

Read these competition rules carefully.

These competition rules ("rules") explain your rights and duties in connection with this competition. If you take part in this competition or accept any prize, these rules will apply to you, and you agree that FNB Botswana (herein referred to as "FNBB" "the promoter(s)" or the "Bank" can assume that you have read and have agreed to be legally bound by these competition rules.

The competition prizes of up to the value of One Million Three Hundred Thousand Pula (P 1 300 000), will be won during the campaign and will be structured as below:

From 01 December 2024 to 01 March 2025 a total of Three hundred and twenty-four (324) lucky FNBB customers who make domestic or international purchases, payments (cross-border swipes or e-commerce) stand a chance to win. For local/domestic card swipes FNBB customers should make a minimum of five (5) card swipes per week and stand a chance to win. Customers who make international purchases or payments (cross-border swipes or e-commerce), should have make a minimum of two (2) transactions per week stand a chance to win as per below breakdown:

Transactions/Purchases

- 1. A total of twelve (12) lucky customers who make a minimum required card swipes will win Thirty Thousand Pula (30,000) each. A total (60) Sixty runners-ups will win Five Thousand Pula (P5 000) each during the campaign period.
 - a. Six (6) contestants will be selected and invited for an activation draw to compete for the first prize every week as per schedule. Potential winners shall be selected from a pool of entrants by using a randomiser tool/system every Wednesday during the competition. The randomiser is an excel based tool which takes the range of all qualifying entries and randomly selects the winning participant.

Quizzes

- 1. A total of forty-eight (48) lucky customers will win One thousand pula each (P1,000) weekly when they call in and participate in Q&A quizzes on selected local radio stations.
 - a. Customers who call in for a chance to win should have an active FNBB account.
- 2. A total of forty-eight (48) lucky customers will win Five Hundred Pula (P500) each through Facebook and twitter Quizzes.
 - a. Customers will have to answer questions on the FNBB Facebook and Twitter page.
 Should the winning customer(s) not have a FNBB account, there shall be an obligation that they must open one to receive the funds.

Activation Draw Schedule

a. Weekly draws will be conducted every Saturday of the week at selected location around Botswana from 07th December 2024 until 15th March 2025 as per schedule below:

Location	Date	Time
Francistown	07/12/2024	0900:1500hrs
Maun	14/12/2024	0900:1500hrs
Lobatse	11/01/2025	0900:1500hrs
Ghanzi	25/01/2025	0900:1500hrs
Palapye	18/01/2025	0900:1500hrs
Jwaneng	01/02/2025	0900:1500hrs
Mahalapye	08/02/2025	0900:1500hrs
Kasane	15/02/2025	0900:1500hrs



Kanye	22/02/2025	0900:1500hrs
Gaborone	01/03/2025	0900:1500hrs
Letlhakane	08/03/2025	0900:1500hrs
Phikwe	15/03/2025	0900:1500hrs

Domestic Purchases

- 1. A total of Seventy-two (72) lucky customers will each win One Thousand Pula (P1 000) worth of grocery vouchers. Customers will be selected from a pool of entrants who swipe and deposit their purchase receipts in boxes availed at identified partner stores during the competition.
- 2. As part of Shop Teller Merchant incentive, a total of Seventy-two (72) tellers helping customers stand a chance to win Five Hundred Pula (P500) cash prize. The teller assisting must write their name and number on the back of the customer's receipt. If the receipt is selected the customer wins the grocery voucher and the teller will win the cash prize.

All Purchases

- 1. At the end of the promotion, a final draw (grand finale) will be conducted. Twelve (12) contestants will be selected and invited for an activation draw and compete for the first prize, where one (1) lucky winner stands a chance to win a twelve (12) months' salary worth Four Hundred and Twenty Thousand Pula (P420 000). Thirty-five thousand (P35 000) will be paid to the winning customer's account for 12 months. Position two will win Twenty Thousand Pula (P20 000) once off and position three will win Ten Thousand Pula (P10 000) once off the remaining nine runners-ups will win five thousand pula (P5 000) each once off.
 - b. A total twelve (12) Potential winners will be selected randomly from a pool of entrants of all qualifying transactions during the campaign period, by using a randomiser tool/system. The randomiser is an excel based tool which takes the range of all qualifying entries and randomly selects one (1) entry as the winning participant.

All Cash prizes will be processed and credited from FNB First place head office in Gaborone CBD and paid directly into the customer's account following internal checks and controls. This Competition is not open to FNBB Shareholders, Staff, Directors, Associates, Subsidiaries, Agents nor Suppliers and/or the immediate family members of the aforementioned class of persons and any persons below the age of 18 years.

Other Competition Terms and Conditions

- 2. There are no restrictions on the number of valid entries per Customer, however, for e-commerce the customer must swipe or tap their FNBB Visa debit or credit card a minimum prescribed times per week, to be eligible to participate in the competition for the weekly cash prize draw. Every subsequent swipe or tap thereafter will be deemed to be a valid entry.
- 3. Participation in this Competition is free with no attendant costs. There shall be no fees due from finalists who have been invited to the draw.
- 4. The selection process of the winner(s) will be overseen by FNB Botswana internal auditors (the Judges).
- 5. Potential winners shall be contacted telephonically, via the telephone number registered with the Bank and invited to the weekly draw.
- 6. The date, time, and venue of the weekly Prize Draw will be publicly communicated via applicable media including SMS, radio, newspaper publication etc. prior to the draw.
- 7. Winners must produce valid original identification documents in the form of either their OMANG (citizens) or Passport (non-citizens), when claiming their cash prize and when attending the draw of the cash prize.



- 8. Entrants selected to attend the weekly trolley dash, who are unable to attend the weekly trolley dash, may appoint a representative whose full names and ID number should be provided before the scheduled trolley dash.
- 9. Prizes won cannot be exchanged and/or returned and neither are they negotiable nor transferable.
- 10. The Cash prizes shall be credited to the winner's FNBB account within two (2) weeks from the date of the draw.
- 11. Entrants who confirm participation and subsequently do not show-up for the trolley dash will not be awarded runners-up prize nor will their slot be transferred to the subsequent weekly draw(s).
- 12. The Bank reserves the right to conduct a re-draw should it, for any reason whatsoever, and after three (3) failed attempts to reach winners prove futile to reach the initial entrant on their telephone number i.e., Cellphone and/or land line. The Bank will attempt to contact the winner weekly for a period of three (3) months to redeem their prize. In such circumstances, the entrants and/or initial winner for any week and/or grand prize at the time, shall irrevocably waive their rights to the prize money and/or the Grand Prize, should the Bank fail to reach them in circumstances contemplated herein.
- 13. By taking part in this competition draw, you give the promoter(s) a world-wide, royalty free and non-exclusive license to reproduce, modify, adapt, and publish any content you have posted on the site for purposes of the competition for the purpose of promoting the products and services of the promoter(s).
- 14. FNBB will seek approval from the Gambling Authority should the need arise to cancel, alter, withdraw, terminate, or temporarily suspend this Competition (including these Terms and Conditions) in the event of any unforeseen circumstances or technical reasons outside its control, with no liability to any of the entrants or third parties. Should any unforeseen circumstance result in the mentioned outcomes, the public will be duly informed through SMS, radio, newspapers, social media and the Bank's official website.
- 15. This Competition is not open to FNBB Shareholders, Staff, Directors, Associates, Subsidiaries, Agents nor Suppliers and/or the immediate family members of the aforementioned class of persons.
- 16. FNBB is open to providing transport and accommodation for the finalist(s) when the scheduled draw is held outside of where they live.
- 17. The mode of transport and accommodation shall be selected and paid for by FNBB.
- 18. By accepting the transport and accommodation offered by FNBB for attendance of the draw, the finalist(s) irrevocably indemnifies FNBB and holds its harmless from any loss, damages (including personal injury and/or death), whether due to negligence, accident or howsoever else caused.

IMPORTANT NOTICE: TAX IMPLICATIONS

We strongly recommend that you obtain independent professional advice regarding any tax implications arising from the receipt, transfer or spend of any prizes and/or awards obtained in respect of this Competition.

You are fully responsible for any tax implications arising from or associated with any receipt, transfer or spend of any prize/s, awards, and Cash rewards due to Your participation in this Competition.

You agree that you will not hold FNBB, its Shareholders, Directors, Employees, Agents and/or Affiliates and Associates ("the Bank") liable and hereby fully indemnify the Bank, and hold the Bank completely harmless, against all damages, claims and fines made against You or the Bank by Third Parties, including all legal costs on an attorney-and-own-client scale, to the extent to which such damages, claims and fines arising out of or are connected to any taxation relating to our receipt, transfer or spend of any prize/s and/or awards or the charges in respect hereof.



GENERAL RULES THAT APPLY:

- You may not post updates that are derogatory or harmful to the Bank (i.e. the "Promoters"), or any other person. By posting any content You warrant that You are the sole creator, designer, author, or owner of the work and that You have the right to post the work.
- You may not misuse the Promoters' websites or competition in any way. This includes posting content for commercial purposes or distributing spam or malicious code or using the site to collect the personal data or content of other users or direct visitors to other sites or pages.
- Posts must not contain any content that is normally prohibited on the site such as explicit or offensive content and prohibited in law.
- You agree that the Promoter(s) have the absolute discretion to decide if your actions constitute any of the actions prohibited above and to end your participation in the competition immediately and take appropriate legal action against You. The promoter(s) may also immediately remove any posts that they reasonably believe constitute any prohibited content without notice to you.
- You must comply with the Competition Terms & Conditions and the Bank's privacy policies applicable.
- Even though the Promoter(s) run the competition on the website the Promoter(s) do not endorse any third
 party, its site, its products, or services or any content on the website. You use the third-party website at
 your own risk. You must take all necessary measures to protect yourself from risks, such as viruses and other
 destructive code.
- You must obtain at your own expense all equipment and services that are necessary to gain access to the site and ultimately to the Terms and Conditions that apply to this competition.
- The promoter(s) can put in place such technical or other remedies it considers appropriate to prevent abuse, or to protect any sites or our systems or other users.
- You understand that this competition is not in any way being sponsored, endorsed, or administered by, or associated with any social network site. You fully release the owners of those social network sites from any legal responsibility to You or any other person.

By participating in this competition, you understand that you are providing information to the Promoter(s) and not to the owners of such social network sites.



IMPORTANT:

- You agree to indemnify the promoter(s) and the Bank fully for any loss or damage the
 promoter(s) may suffer because you breached the competition rules. This means you agree
 to reimburse the promoter(s) for the following: any loss or damage they suffer, any expenses
 and costs they paid or are responsible for. Legal costs mean costs on an attorney and own
 client scale.
- You also agree to indemnify the promoter(s) for any loss or damage you suffered because you took part in this competition or used the prize. If you enter yourself, or use or accept the prize, you understand that you do so of your own free will. This means that you cannot hold the promoter(s) legally responsible for any loss or damage or legal expenses you suffered because you took part in this competition or used the prize.
- You will protect the promoter(s) from being held legally responsible for the loss or damage
 or legal expenses of another person (natural or legal), if such loss, damage or expense was
 incurred because you: a) breached the competition rules; or b) took part in this competition;
 or c) any person used a prize.
- The Cash prizes cannot be swapped for a different prize.
- You shall not attempt to do anything to change the outcome of the competition in any way.
- The judges' decision is final, and no correspondence will be entered into. This means you cannot appeal any decision by the judges.
- The promoter(s) have the right to end this competition at any time. If this happens you agree to waive (give up) any rights that you may have about this competition and agree that you will have no rights against the promoter(s).
- The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed, and the remaining clauses will still apply.
- Where any dates or times need to be calculated in terms of this agreement, the international standard time: GMT plus two hours will be used.
- While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its rights at a later stage. You must not assume that this means that the rules have been changed or that it no longer applies to you.
- You must send all legal notices to FNBB Legal Department, Fourth Floor First Place, Plot 54362 Gaborone CBD, Botswana.
- This competition and its rules will be governed by the law of the Botswana regardless of where you live or work, or where or how you enter.
- The terms and conditions of this competition may be obtained or viewed from the FNBB website for the term of the campaign.